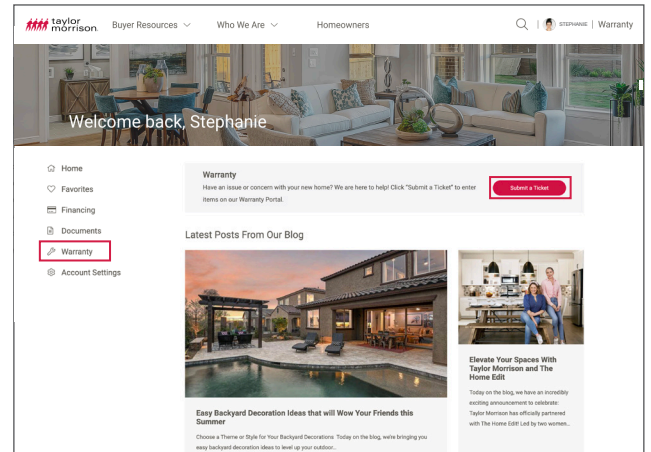
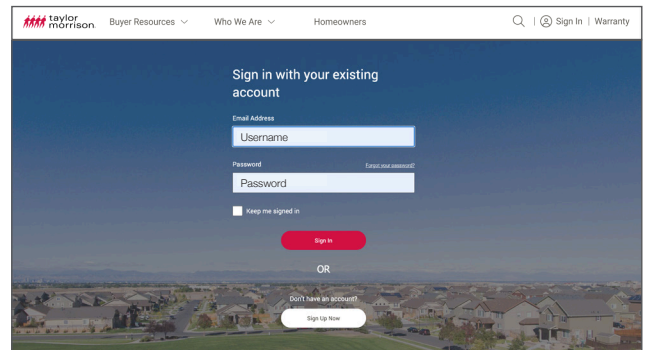
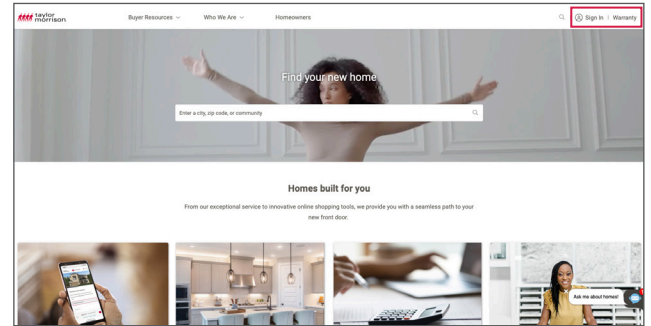
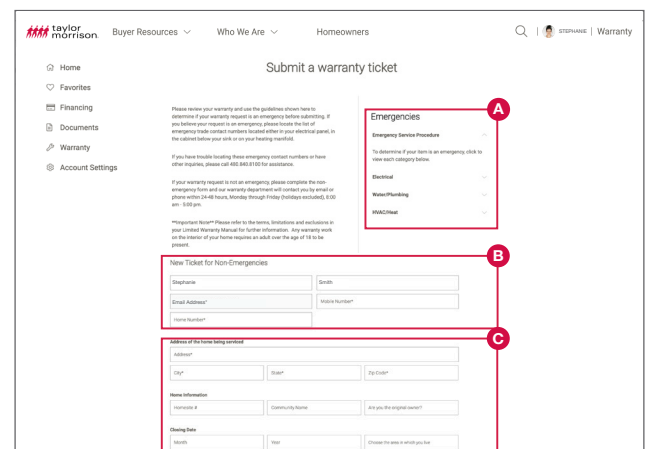


How to submit a warranty ticket

- 1 Click “Sign In | Warranty” in the upper right corner
- 2 Sign in to your existing account by entering your email and password. If you don’t have an account, click “Sign Up Now.”
- 3 Select “Warranty” on the left menu. Or click the “Submit a Ticket” button on the home page.

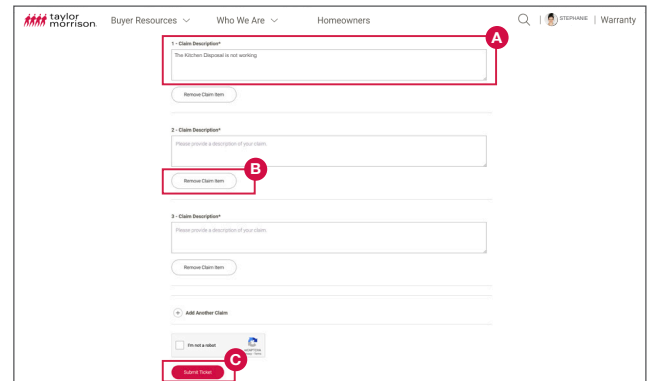


- 4 A) Please review your warranty. Use the guidelines on the right to determine if your request is an emergency.
B) For new, non-emergencies tickets, please fill out your name, email address and phone number.
C) Fill out the “Home Information” and “Closing Date” sections for the home being serviced.

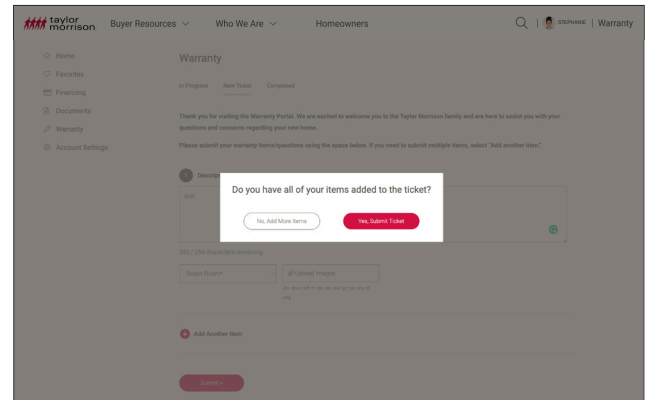


How to submit a warranty ticket

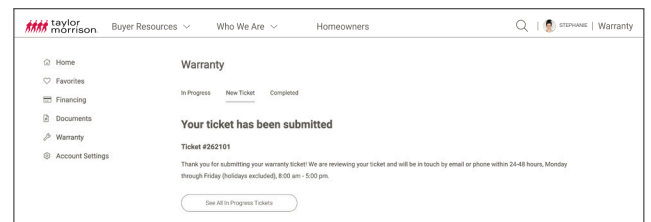
- 5 A) Describe the item in the “Claim Description” field.
- B) Add multiple claims at once or remove additional claims by clicking “Remove Claim Items.”
- C) Click “Submit” once you have added all items to your ticket.



- 6 Confirm your ticket or go back to add additional items.



- 7 Your ticket has been submitted. Our Warranty Coordinator will reach out to discuss next steps.



How to access your documents

- 8 Select “Documents” on the left menu to access copies of your documents.

